



The 'EURODRIVE ASSISTANCE' cover is an integral part of the RENAULT EURODRIVE package. It is insured and implemented by ASSURIMA under the name "RENAULT EURODRIVE ASSISTANCE" under the roadside assistance cover.

#### Roadside assistance services:

The services will be provided in the event of accident, theft, attempted theft or breakdown, flat tyre, loss, theft or breakage of keys, empty tank or fuel error.

- For non immobilising safety breakdowns, only the main benefits will be provided under this agreement.
- For malfunctions of the on-board GPS system and/or air conditioning system, RENAULT EURODRIVE ASSISTANCE will process the request and redirect you to the nearest Renault repairer.

#### 1) Main benefits:

In all cases, roadside assistance and/or towing services are included.

##### 1.1. Roadside assistance/towing:

RENAULT EURODRIVE ASSISTANCE will organise and cover the roadside assistance and/or towing the vehicle which has broken down, been in an accident or found damaged after a theft/attempted theft.

- In France, the vehicle will be towed to the Renault repairer, Renault Retail Group or dealer, appointed by RENAULT EURODRIVE ASSISTANCE.
- Abroad, to the nearest Renault repairer.

If you wish to abandon the vehicle, the agreement has ended or the repairs will take more than 10 days, the vehicle must be taken to the nearest dealer or Renault Retail Group.

#### 2) Additional benefits (with the exception of non immobilising safety breakdowns or malfunctions of the on-board GPS system and air conditioning system):

2.1. If the vehicle is unavailable or off the road more than 12 hours, you may select one of the following options:

2.1.1 RENAULT EURODRIVE ASSISTANCE will provide you with a hire vehicle at least equivalent to the category of the vehicle which is off the road up to €750, for the period that the vehicle is off the road, subject to local availability. The hire vehicle must be dropped off to the pick-up agency. you must pick up your repaired vehicle within 24 hours of completion of repair. you will pay for any amount over and above this sum as well as fuel costs.

2.1.2 If you wish to wait for your vehicle to be repaired on the spot, RENAULT EURODRIVE ASSISTANCE will contribute to your hotel expenses up to a limit of €65 per night and per beneficiary . You will be required to pay for any bar, restaurant and telephone costs as well as any incidental costs.

#### Service performance terms

RENAULT EURODRIVE ASSISTANCE agrees to provide the above-mentioned services 24/7 and with the utmost diligence. The above-mentioned services shall be performed subject to local availability and in accordance with the local regulations, notably in terms of accommodation or vehicle hire, or availability at a given moment in time. **Services which have not been organised or agreed beforehand by RENAULT EURODRIVE ASSISTANCE shall not give rise to any refunds or compensation.**

If RENAULT EURODRIVE ASSISTANCE replaces the vehicle by a hire vehicle through a car rental company, this company shall ask you to make an imprint of your credit card; it may also offer additional insurance (in particular for the excess) which will be at your expense.

#### Exclusions:

RENAULT EURODRIVE ASSISTANCE operations are limited by the authorisations granted by local authorities. It shall not be held liable for any breaches or shortcomings in performing its obligations which are the result of force majeure, war, strikes, impoundments or restrictions by the law enforcement agencies, official prohibitions, piracy, engine explosions or nuclear or radioactive effects. **The RENAULT EURODRIVE agreement does not cover situations when you run out of fuel, nor does it cover, Incidents related to misuse**, mechanical incidents affecting trailers and hitches, winter tyres and chains, the cost of spare parts, fines or violations, bar, telephone, restaurant, motorway tolls, the cost of servicing

the vehicle or the costs which you should normally have paid for if a covered event had not occurred (e.g.: hotel). The RENAULT EURODRIVE agreement also does not cover incidents which occur as a result of you competing in sports competitions, bets and matches.

ASSURIMA

Société Anonyme with a registered share capital of €4,200,000

Company regulated by the French Insurance Code

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