



### **FOR MY ARRIVAL**

I make an appointment with my delivery center and transmit my valid flight number at least 5 working days before the date I need to pick up my vehicle.

- When I arrive and after having collected my luggage, I call the delivery center so that a minibus can pick me up and drive me to my car.
- My center will wait for me maximum 30 minutes after the agreed time by phone
- I will be driven free of charge by shuttle to the delivery center.
- Deliveries will be made every day by appointment from 6 am to 8 pm and 24 hours a day with a valid flight number.
- I will be given a personalized introduction to the use of my vehicle.

## **FOR MY DEPARTURE**

I make an appointment with my return center at least 5 working days before the date on which I have to return my vehicle.

- I go to the address of the center and not to the airport for the return of my vehicle
- Returns will be handled every day from 6 am to 8 pm by appointment made 5 days before the date on which I have to return my vehicle.
- My center will wait for me no later than 30 minutes after the initial drop-off time agreed by phone.
- I will be shuttled to my terminal for free

Pick up/ Drop off number:

+33 (0)6 30 95 78 35 +49 17 83 59 53 77

### **MY CENTER**

RENAULT EURODRIVE M.D.S PARC Monzastrasse 11, 63225 Langen, Allemagne

**&** + 33 (0)6 30 95 78 35

+49 17 83 59 53 77

### Open all year long by appointment only

Switchboard hours: Monday to Friday from 09 am to 05 pm. Except public holidays.

#### Public holidays

No telephone hotline service available on:

01/01;07/04;10/04;01/05;29/05;08/06;03/11;24/12;25/12;26/12





# WHERE CAN I FIND MY CENTER?

#### Access to the center:

#### Coming from Frankfurt or Karlsruhe

On the A5 freeway take exit 24 "LANGEN". Follow B486 direction "LANGEN" for 3,7km. At the second traffic circle turn left into Pittlerstrasse (a gas station is on the corner) Continue for 300 meters until you reach number 31.





