

## GENERAL CONDITIONS OF SALE

applicable to vehicles sold under temporary tax deferral for export, directly or through commission agents.  
(art. 62 of Ordinance 1483 of June 30, 1945)

These general conditions conform to the official French Customs rulings.

These general conditions of sale apply only to clients domiciled and/or residing outside of Metropolitan France, entitled to purchase a vehicle under a tax exemption and accordingly not subject to French laws and regulations, including:

- purchasers who export their vehicle directly from FRANCE without prior registration,
- purchasers who are permitted to drive in FRANCE for a limited time under a temporary transit registration, or a WW 200 registration (conveyance to a frontier, a port of embarkation, or to the registrar office of an Official Foreign organization to obtain a special registration, such as: CD, CC, K).

### ARTICLE 1. — CONTRACT

The contract shall come into effect from the time the order is accepted by the dealer with payment of a deposit the amount of which is determined by mutual agreement of the parties.

### ARTICLE 2. — PRICES — PAYMENT

2.1 The price of the vehicle described in the order is guaranteed for three months from the date of acceptance of the order by the dealer. The price guarantee applies only to vehicles of the year and model ordered.

2.2 This guarantee applies in any case except:

- when the price alteration is compelled by technical modifications made in compliance with regulations enforced by French authorities,
- when the price alteration results from tax regulations, or compulsory payments levied by authorities.

2.3 On delivery the purchaser shall submit to the seller an acknowledgement or indebtedness in the amount of any balance due on his vehicle.

If the client cannot export his vehicle on the date and under the conditions agreed on under the applicable customs regulations, RENAULT will take it back from him for the face value of the acknowledgement of indebtedness. In this case the client agrees to pay the cost of conveyance to one of the RENAULT free return centres.

2.4 The final price will be that applicable at the time of delivery.

### ARTICLE 3. — DELIVERY

3.1 The time of availability of the vehicle is the date indicated overleaf of the present contract when the latter became final and when the agreed upon deposit was actually paid by the client. If the dealer has not made the vehicle available to the client within 15 days following the date, extended by a lapse of time equal to the interruption of the production, in the case of labor disputes, flood, fire, war, requisition of any act of God, the client may cancel his order pursuant to the conditions defined in 5 below, provided that the client requires the dealer to deliver the vehicle within seven days by registered notice in writing and the dealer fails to do so during such period.

3.2 Should the dealer be unable to deliver the vehicle ordered, for any reasons for which the dealer will be the sole judge, the dealer reserves the right to deliver a new vehicle from at least the same or a superior category. The client will not be entitled to any claim under such circumstances and will not incur any additional costs should the vehicle delivered be from a superior category.

3.3 The client shall take delivery of the vehicle ordered at the address indicated on the contract within 15 days notice in writing following the date of delivery given by the dealer.

This delay can be extended by a period equal to the duration of an event considered as an act of God, and sustained by the client. Beyond this notice and 7 days after having unsuccessfully requested the client by registered letter to take delivery of his vehicle, the dealer may cancel the contract within the conditions defined in section 5 below, without prejudice to any and all other rights of the dealer.

3.4 In view of the particular conditions relating to the registration and to the use of this type of vehicle in FRANCE:

- vehicles with temporary transit registration may be delivered to the purchaser sole holder of the title of ownership of the vehicle ("carte grise"), unless a special derogation is granted.
- the passport and all documents assessing the right to a tax-free purchase are required at the time of delivery and should be presented.
- the purchaser shall conform to customs regulations with respect to the vehicle either by the payment of required taxes or by bonding or exporting it whenever the conditions entitling him to drive a tax-free vehicle are no longer fulfilled and at the latest before the date of expiration indicated on the "carte grise" (title of ownership).

### ARTICLE 4. — WARRANTY

The vehicle ordered carries a "losange" warranty the terms of which are made part of this order and are set forth in the "losange" warranty booklet delivered to the client with the vehicle. Said warranty applies in all countries listed in the terms of the "losange" warranty annexed to this order.

When the client returns to his country with his vehicle, the warranty terms applicable to the vehicle are those in effect in that country, whether or not the T.T. registration is maintained, as the new place of residence determines the warranty terms to which he is entitled.

The special warranty procedures are set forth in the supplemental information annexed to the warranty terms.

### ARTICLE 5. — CANCELLATION

Should the client cancel the order, any amounts paid by the client will be refunded after deduction of the cancellation fee. If the contract is cancelled within 15 days of the plant delivery date and within 30 days of the delivery date outside Paris, administrative and transport costs will be withheld.

### ARTICLE 6. — DISPUTES

The courts of Paris, France shall have exclusive jurisdiction over all litigation and shall apply French substantive law except for the conflict of laws rules.

II

## RENAULT "LOSANGE" WARRANTY CONDITIONS

Annex to point 4 on the general conditions of marketing of RENAULT vehicles.

Any new vehicle of the RENAULT range is guaranteed for a period of 12 months, starting on the date the client has taken delivery, against any manufacturing and/or parts defects.

Warranty may be requested from any appointment RENAULT dealer holder of the official RENAULT sign.

The client will be requested to produce the warranty card bearing the stamp of the supplying RENAULT dealer (RENAULT branch, RENAULT distributor, RENAULT agent), the date of delivery and eventually the stamp of the RENAULT network member where the first maintenance and mileage inspection were carried out.

The warranty may be rendered void if the client does not return his vehicle at mileage indicated in the maintenance booklet to the first RENAULT dealer or to any RENAULT network member where the required inspection, adjustments, retightening will be performed.

In furtherance of the foregoing operations, the appointed RENAULT dealer will stamp and date the card in the appropriate places, enter the actual mileage and tear out the maintenance and control vouchers. The warranty provides for repair, overhaul or replacement of the part recognized as defective according to the manufacturer's instructions, as well as the labor, free of charge, required for this replacing or overhauling operation, with towing expenses and one of the three complementary coverages chosen by the client and defined in paragraph 2 hereafter.

Operation carried out under warranty shall not imply its extension in time. However, parts exchanged or replaced will be guaranteed in any case for 3 months (spare-parts), or 6 months (standard replacing) from the date of exchange if the latter occurs less than 3 months (spare-parts), or 6 months (standard replacing) before the date of expiration of the warranty. The manufacturer is the rightful owner of any parts replaced under the warranty.

The warranty covers direct damages resulting from a breakdown of the vehicle under the conditions defined hereafter.

The warranty does not cover consequential damages resulting from the breaking down of the vehicle (for instance, damages occurring to transported goods), expenses relative to normal wear and tear, risks inherent in attempts to increase performance, check-ups or traveling expenses of personal other than those required for repairing or towing referred to in paragraph 2 below.

The warranty is rendered void and the manufacturer shall not incur any liability whatsoever:

- whenever the vehicle has been modified so that it no longer conforms to the manufacturer's specifications and original parts have been replaced by parts of another origin;
- whenever the trouble is caused by incorrect maintenance, misuse, overloading however temporary, error in driving, or repairs in workshops other than those belonging to the manufacturer or appointed dealers and their agents.
- by the mere entering of the vehicle into any form of competition or use under conditions which do not conform to those prescribed by the manufacturer.

The manufacturer's warranty is expressly limited to the present provisions of the legal warranty.

## **1 — SPECIAL DISPOSITIONS APPLICABLE OUTSIDE FRANCE**

### **1.1 — Countries with a 12 month warranty**

In countries of the E.E.C. as well as in AUSTRIA, FINLAND, NORWAY, SWEDEN, SWITZERLAND, the client shall benefit, through a RENAULT representative, from the 12 month warranty as defined above. As for tires, please refer to paragraph 1.3.

### **1.2 — Country with a 6 month warranty**

In the other countries, where the 6 month warranty only is applicable, the client may have the benefit, through a member of the RENAULT network, of the warranty:

- for the period from the first to the six month. As for tires, please refer to paragraph 1.3,
- from the seventh to the twelfth month, he will be required to pay the invoice and will be refunded, upon returning home, the amount covered by the warranty, by his appointed RENAULT dealer or workshop, upon producing the original invoice remitted by the foreign workshop.

### **1.3 — Tires**

RENAULT "Losange" warranty does not cover tires.

## **2 — COMPLEMENTARY COVERAGES**

They apply to any vehicle of the RENAULT range registered in Metropolitan FRANCE and driven in the following countries:

AUSTRIA, BELGIUM, DENMARK, FINLAND, GERMANY, GREAT-BRITAIN, GREECE, HOLLAND, IRELAND, ITALY, LUXEMBURG, METROPOLITAN FRANCE, NORWAY, PORTUGAL, SPAIN, SWEDEN, SWITZERLAND.

Any incident actually covered by this warranty shall include the expenses hereunder mentioned.

### **2.1 — Repairing and towing**

Repairing on the spot of a technical breakdown:

- either by the nearest RENAULT workshop represented on the list placed at the client's disposal or to be requested from a member of the RENAULT network when travelling abroad;
- or by another workshop when the nearest RENAULT repairer is not available (during closing hours or closing days of the RENAULT repairer's workshop, or within certain conditions such as major highways and so on...).

### **2.2 — Other coverages**

#### **2.21 — Conditions of application**

The following conditions shall be fulfilled cumulatively:

- the incident occurs during a journey,
- the repairer cannot return the vehicle to the client on the same day,
- the incident prevents pursuit of the journey in normal conditions of driving and/or safety,
- the breakdown of the vehicle occurs over 100 km (60 miles) from the place of departure and over 100 km (60 miles) from the destination,
- the client must give the workshop an address and a telephone number where he can be reached without delay.

#### **2.22 — Nature of these coverages**

- either lodging.  
Including real expenses in a hotel (maximum 60,98 euros) except meals, drinks, phone calls etc.
- Or return to the place of departure or pursuit of the journey only in the above-mentioned countries.

The client will choose one of the following:

- either conveyance at a price limited to the railroad company's 2nd class fare, with return fare for the driver only to collect his repaired vehicle,
- or renting of a replacement vehicle according to local availability, gas expenses excluded. This coverage is limited to the duration of the actual breakdown, plus a normal travelling period starting at the time the client was advised that the repaired car was available.

The client may choose between either the above-mentioned lodging expenses or a replacement vehicle during the repair period, but is not entitled to both.

### **2.3 — Procedure**

- For all coverages outlined above, it is the client's responsibility to produce evidence of the necessary expenses claimed, and especially all relevant receipts and invoices.
- Any services not requested at the time of need or organized by RENAULT EURODRIVE ASSISTANCE or with its approval shall not be grounds for a refund or compensatory indemnity.

#### **2.31 — In Metropolitan FRANCE**

- Repairs and towing are taken over directly by warranty when carried out by a member of the RENAULT network.
- For repairs and towing by persons not belonging to the RENAULT network, and for all coverages defined above, relevant invoices and receipts are requested.

In order to obtain a refund, the client must present these proofs within one month of the incident to RENAULT D.V.S.E.

#### **2.32 — In countries other than those mentioned in paragraph 2**

Complementary coverages:

The client is required to advance payment.

He must present his receipts and invoices within one month of the date of the incident to RENAULT D.V.S.E. to be reimbursed within the following limits:

- Lodging expenses:  
Up to the amount of the exchange value in foreign currencies of 60,98 euros per room, per night.
- Repairs on the spot, towing, transportation, renting of a replacement vehicle.

Exchange value in euros of the real expenses.

Required evidence of expense comprises:

- invoices;
- a warranty coupon detached from the RENAULT "losange" warranty booklet and completed and stamped by the RENAULT repairer.

The rate of exchange applied will be the one applicable on the date featured on the receipts and invoices.

## **3 — DOCUMENTS RELATING TO WARRANTY, MAINTENANCE AND DRIVING**

Any person who is entitled to the RENAULT "losange" warranty receives the following documents when taking delivery of his new vehicle:

- a "losange" warranty folder;
- a driving and maintenance handbook.

Warranty conditions may only be applied upon presentation of the warranty folder.

### **COMPLEMENTARY INFORMATION: SEE ITEM 4 (WARRANTY) OF THE GENERAL SALES CONDITIONS INFORMATION**

This benefit is granted to you for the entire duration of your stay in EUROPE up to a maximum of 12 months from the date of delivery, provided that the vehicle retains its Temporary Transit (TT) registration which will be eventually replaced by a registration applied by one of the 17 countries mentioned hereafter, either tax-free or after payment of local taxes, that is, in short:

- application of the 12 months "losange" warranty in FRANCE, on TT or normal registration;
- 12 month warranty, parts and labor, unlimited mileage, tires excepted in other countries.

This warranty, applied by all RENAULT network members includes the exchange or repair of parts recognized as being defective and the labor pertaining to this exchange or repair.

However, in the event of warranty assistance being required between the 7th and 12th months in countries other than:

AUSTRIA — BELGIUM — DENMARK — FINLAND — FRANCE — GERMANY — GREAT-BRITAIN — GREECE — HOLLAND — HUNGARY — IRELAND — ITALY — LUXEMBURG — NORWAY — POLAND — PORTUGAL — SPAIN — SWEDEN — SWITZERLAND.

payment must be advanced of the costs entailed by an incident covered by this warranty. The invoice paid to the RENAULT agent who repaired the vehicle must be submitted for refund (to whichever organization made delivery of the vehicle).

In the case of technical incidents, this warranty also entitles the holder to on-the-spot repairs and towing of the vehicle, as well as, in certain circumstances, lodging expenses, transportation costs or rental of a replacement vehicle for the duration of the breakdown, but only in case of TT or normal French registrations.

The extra coverages defined above are valid in Metropolitan FRANCE and during trips to the following countries:

AUSTRIA — BELGIUM — DENMARK — FINLAND — GERMANY — GREAT BRITAIN — GREECE — HOLLAND — HUNGARY — IRELAND — ITALY — LUXEMBURG — NORWAY — POLAND — PORTUGAL — SPAIN — SWEDEN — SWITZERLAND.

In these countries however, advance payment of the cost of these complementary coverages will have to be made, and bills justifying these expenses must be submitted to the organization that delivered the new vehicle in order to obtain a refund.

Finally, the client must be aware that should he return permanently to his home country, with his vehicle, the conditions of the warranty that will apply are those effective in the home country, whether or not the TT registration is kept. This is because the place of residence always determines warranty conditions.

**III INSURANCE  
SUMMARY TABLE OF COVERAGE**

YOUR COVERAGE	DEFINITIONS	INDEMNITIES - RESTRICTIONS
<b>DAMAGE TO THIRD VEHICLE</b>		
<b>Civil liability</b>	I Bodily injury and damage to property sustained by third parties and resulting from accidents involving your insured vehicle. Damage to property sustained by third parties resulting from fire or explosion of your insured vehicle Damage to the environment and/or pollution	Unlimited in body injury: 100 000 000 in damage to property 7,622,500 euros per claim 7,622,500 euros per claim
<b>Defence and recourse</b>	II Covers the legal and assessment costs relating to the claim	7,625 euros per claim
<b>Legal protection</b>	III Legal defence in case of convocation to tribunal	3,050 euros per claim
<b>DAMAGE TO PROPERTY SUSTAINED BY YOUR VEHICLE</b>		
<b>Accidental including bomb attacks</b>	IV Damage to your vehicle	} To the extent of the market value without franchise on the day of the loss
<b>Fire, explosion</b>	V Damage sustained by your vehicle following a fire or explosion	
<b>Theft, vandalism</b>	VI Loss or wear and tear of your vehicle following theft or attempted theft	
<b>Breaking of windows &amp; optical equipment</b>	VII Accidental breakage of windows and/or optical headlight	Replacement value
<b>Automatic extensions</b>	VIII 1. Natural disasters: damage to property sustained by your vehicle in metropolitan France subsequent to a natural disaster 2. Forces of nature: damage to property sustained by your vehicle resulting from the unusual intensity of a natural force (hail, flood, tempest...).	To the extent of the market value subject to a franchise fixed by law
<b>OPTIONAL GUARANTEE WITH PREMIUM</b>		
<b>Baggages</b>	IX Damage or loss subsequent to an accident, a fire, or a theft by breaking and entry of your clothes, and personal belongings contained in your vehicle	840 or 1,145 euros per claim
<b>DAMAGE TO PASSENGERS</b>		
<b>Individual family and passengers</b>	X Bodily injury sustained by the persons transported in your vehicle, including the driver Per person and to the extent of the number of occupants specified in the vehicle licence	Medical costs: 4,575 euros Total disability: 7,625 euros Death: 7,625 euros

**TERRITORIAL EXTENT OF COVERAGE**

The entire coverage for Civil Liability, Defence Recourse, Accidental damages, Fire, Theft, Breakage of windows shall be valid in:

ANDORRA, AUSTRIA, BELGIUM, CROATIA, CZECH REPUBLIC, DENMARK, FINLAND, FRANCE, GERMANY, GREAT-BRITAIN, GREECE, HOLLAND, HUNGARY, IRELAND, ITALY, LIECHTENSTEIN, LUXEMBURG, MONACO, NORWAY, POLAND, PORTUGAL, SLOVAKIA, SLOVENIA, SPAIN, SWEDEN, SWITZERLAND, ST-MARIN, VATICAN.

**IV  
GENERAL CONDITIONS FOR THE RETURN OF VEHICLES**

**ARTICLE 1.**

In the event that the purchaser is unable to export his or her vehicle from France, or pay the amount of the draft within the stipulated period RENAULT or any other person in its place, accepts to buy the vehicle back under the terms described below, with the understanding that the customer undertakes on his or her part to return the vehicle in the event that the draft cannot be honoured.

- 1.1 The vehicle must be returned by the date the draft is due at the latest.
- 1.2 Early termination of contract. No sum whatsoever is due to the purchaser should the latter request the return of his or her vehicle before the date provided for this purpose in the contract.
- 1.3 On returning the vehicle, the customer must submit to RENAULT or any person in its place all documents relating to the vehicle, since it is stipulated that the vehicle cannot be taken back without its logbook. Should the logbook be lost, a declaration of loss drawn up by the police in France or abroad must in all cases be supplied. The customer must sign a declaration of sale as well as an authorization for the vehicle to be cleared through customs.

**ARTICLE 2.**

In case of modification of the price of the vehicle stipulated at the time of order and accepted by the customer, the amount of the draft and the buy-back value shown on the first side will be adjusted by the same amount.

**ARTICLE 3.**

The customer has a mandatory obligation to respect the date and place of return agreed with RENAULT. Leaving the vehicle anywhere other than the place stipulated without the written agreement of RENAULT is not permitted. The costs of repatriation or other costs would in this case be borne in full by the customer. In cases where the date of return is not respected, RENAULT cannot be made liable, particularly in cases of lapsed insurance, and the customer alone will bear the consequences of the date not being respected.

**ARTICLE 4.**

If the customer does not wish to take advantage of RENAULT taking back his or her vehicle, he or she must notify RENAULT of this at the latest within the 15 days period preceding the date when the draft is due and effect payment inside the same period of time. In the absence of payment or return, the customer accepts expressly and without reserve to subrogate RENAULT or any other in its place to all his or her rights, and to ownership of the vehicle in particular. This subrogation does not however remove the obligation to pay the amount of the draft and is not to be understood to be a waiver by RENAULT of its right of recourse against the customer.

**ARTICLE 5.**

It is stipulated that optional accessories purchased by the customer will not be bought back by RENAULT.

Date .....

.....  
Selling agent's signature

.....  
Client's signature

.....  
Parent or guardian

.....  
Address